For the health, safety, and well-being of our staff and patients, we are asking that patients please be mindful of the temporary new practices in place at Raad Taki Plastic Surgery

Center

To All Patients and Visitors,

It has always been our highest priority to provide our patients and visitors a healthy and safe environment in our office and due to recent events, it is even more important that we ensure health and safety for our staff, patients, and visitors. We will officially resume patient care as of May 12, 2020 and as we re-open, we would like our patients to be aware of certain measures being taken by the facility to provide the most effective and safe care possible.

**Screening**: ALL staff, patients, and visitors will be asked initial screening questions and their temperature and oxygen saturations with be measured prior to entry to the facility. Any individual who answers YES to any question, has a temp of 100.4 F or greater, or refuses to participate in the screening process with be denied entry to the facility.

**Social Distancing:** all patients and visitors will maintain a distance of at least 6 feet at all times. In order to adhere to adequate social distancing we may need to adjust certain appointments. We also ask that patients come to their appointments unaccompanied by anyone else. This will include surgery patients. Their loved ones and/or caregivers can drop them off and pick them up after their procedure and recovery is complete.

**Extensive Cleaning:** All capes/gowns are disposable. Towels and linens will be laundered and disinfected after each patient. All patient care areas to include lobby, exam rooms, bathrooms, recovery room, and operating rooms will be cleaned extensively and disinfected in between patients.

**Masks and Gloves:** ALL staff will wear masks, gloves, and any other PPE that is required. We also ask that our patients/visitors wear masks when coming to their appointments.

**Non-Essential Items:** In order to maintain a clean and safe environment and allow us to disinfect in between patients and visitors, we will be removing all magazines and pamphlets from common areas. Pamphlets will be provided to patients by staff as needed.

We thank you for your understanding and patience as we implement these protocols in order to provide all patients and visitors with the best care and experience possible.

With So Much Appreciation,

Dr. Raad Taki and Staff